

If you would like to change your PIN, it can be changed at any time once you have received your original PIN.



**QUESTIONS:** Call  
Cardholder Service  
at: **1.855.341.4643**

## CHANGE YOUR PIN

- ▶ Want to customize your PIN?
- ▶ Forgot your PIN?
- ▶ Ready for a new PIN?

**1** Call 1.844.788.2725 to change your PIN.

**2** Activate your PIN at a merchant or at an ATM by completing one of the following actions: (This is an additional security measure to ensure that your new PIN is authorized.)

- ▶ When you FIRST use your card to make a purchase, you will be required to enter your new PIN three times to trigger your PIN activation. The first time you enter your PIN, the machine will advise that your PIN is invalid. **You must repeat this step two more times.** On the third time, the PIN will be authorized and your transaction approved. As part of the approval process you may be asked by the merchant to provide a signature on the sales slip. Your new PIN will then be activated.

OR

- ▶ Perform a single cash withdrawal at any financial institution ATM to activate the PIN. Please note that fees may apply.