



How - To

Get Started with Internet Banking

Wondering how to get started with Internet Banking?

- ▶ It's easy. Simply come in and see us and we'll give you a 19 digit Personal Access Number (PAN), or if you already have a MEMBER CARD® debit card, we'll use that number to set up your Internet Banking.
- ▶ We'll also ask you to sign an e-agreement that grants you access to your accounts. We'll even show you how it works!

Have you already signed an e-agreement and just need help getting started?

- ▶ If you have never signed into your Internet Banking before, you will be prompted to set up your Increased Authentication. This is an added level of security for your Internet Banking that will help prevent unauthorized access to your accounts.
- ▶ Once you have set up your Increased Authentication, you simply need to login to your Internet Banking.

You can find a collection of 'How-To' videos and PDF documents that will help walk you through almost anything you may want to do in Internet Banking on our website at the address below:

<https://www.encompasscu.ca/Personal/OnlineBanking/HowToDoInternetBanking>

